

HARDWARE GUIDES

Maintenance guide for EuroProt+ devices



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PROTECTION, AUTOMATION AND
CONTROL FOR POWER INDUSTRY

VERSION INFO

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1.3	2014-02-13	Modified chapter 3.1 and 3.2	Csaba Oláh
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USED SYMBOLS



Additional information



Important note for proper usage

1 Foreword

The EuroProt+ devices are designed with the most up-to-date and durable components available, to keep appliances in continuous operation for decades. For this range, the only type of components that can age and lead to equipment failure are the power supply capacitors. Therefore, this document, in addition to suggesting some general steps for planned inspections, contains important information on the inspection of power supply modules.

2 Safety precautions

The EP+ protection-family, depending on the type, operates at dangerous power supply voltages (220 VDC, 230 VAC, 60 VDC, 48 VDC).



In all cases where the connections of the appliance are to be installed or opened, the work must be carried out by a suitably qualified person.



In all cases, the first step of activity should be to switch off the power. The EuroProt+ protection family has a high operating internal temperature. Operations carried out immediately after operation may lead to dangerous burns.



The hardware and software of the EP+ protection family form a complex system. Setting, modifying, and mounting the individual components may severely affect the operation of the whole system.

In all cases where the device is to be operated or maintained, the activity must be carried out by qualified personnel only.

3 General guidelines for a scheduled maintenance of EP+ devices

1. As a first step, it is recommended to send an email attaching a report.zip file to the Protecta Application Department on the email address application@protecta.hu. In the report file, the logs contain information that can indicate abnormal operation of a module before it causes an operational fault. Based on this information, Protecta can make recommendations for the replacement or repair of the modules concerned.



The report.zip file can be downloaded from the device's web interface, in the Backup / Report section of the Advanced / Status / Log menu, by pressing the "Get file" button. Attention! The file size should be about 700kB. If the downloaded file size is significantly smaller than this, please try again or contact Protecta's Application Department via our web-based support system (<https://support.protecta.hu/?language=English>)!

2. It is usually recommended to update the firmware of the devices during scheduled maintenance. Information about the new firmware releases can be found in the [Release Notes on the Protecta homepage](#). The information here can be used to consider upgrading the basic software for a single device, or all devices in a substation.



Before starting the upgrade, always contact the Protecta Application Department or submit a ticket in the web-based support system from the following link: <https://support.protecta.hu/>

For more details on the firmware update, please refer to Chapter 4.2.10.4 of the [EuroProt+ Operating Manual](#).

4 Power supply maintenance

Power supplies are designed with the longest possible life electrolytic capacitors. Their expected lifetime depends significantly on the environmental conditions of the device. During a scheduled inspection, we recommend visual inspection of the power supply for any abnormalities in the capacitors. The most common phenomena are: bloating, electrolyte leakage, discoloration, which typically occurs on capacitors, but can also occur on the surface of the PCB board due to leakage. In case of abnormality, the capacitors should be replaced. In such a case, please contact Protecta's Application Department via our support page (<https://support.protecta.hu/>)!

The following figures illustrate the different capacitor states in several photos.



Figure 4-1 The capacitor on the right is already discolored



HIBA! A(z) HEADING 1 ITT
MEGJELENÍTENDŐ SZÖVEGRE
TÖRTÉNŐ ALKALMAZÁSÁHOZ
HASZNÁLJA A KEZDŐLAP LAPOT.

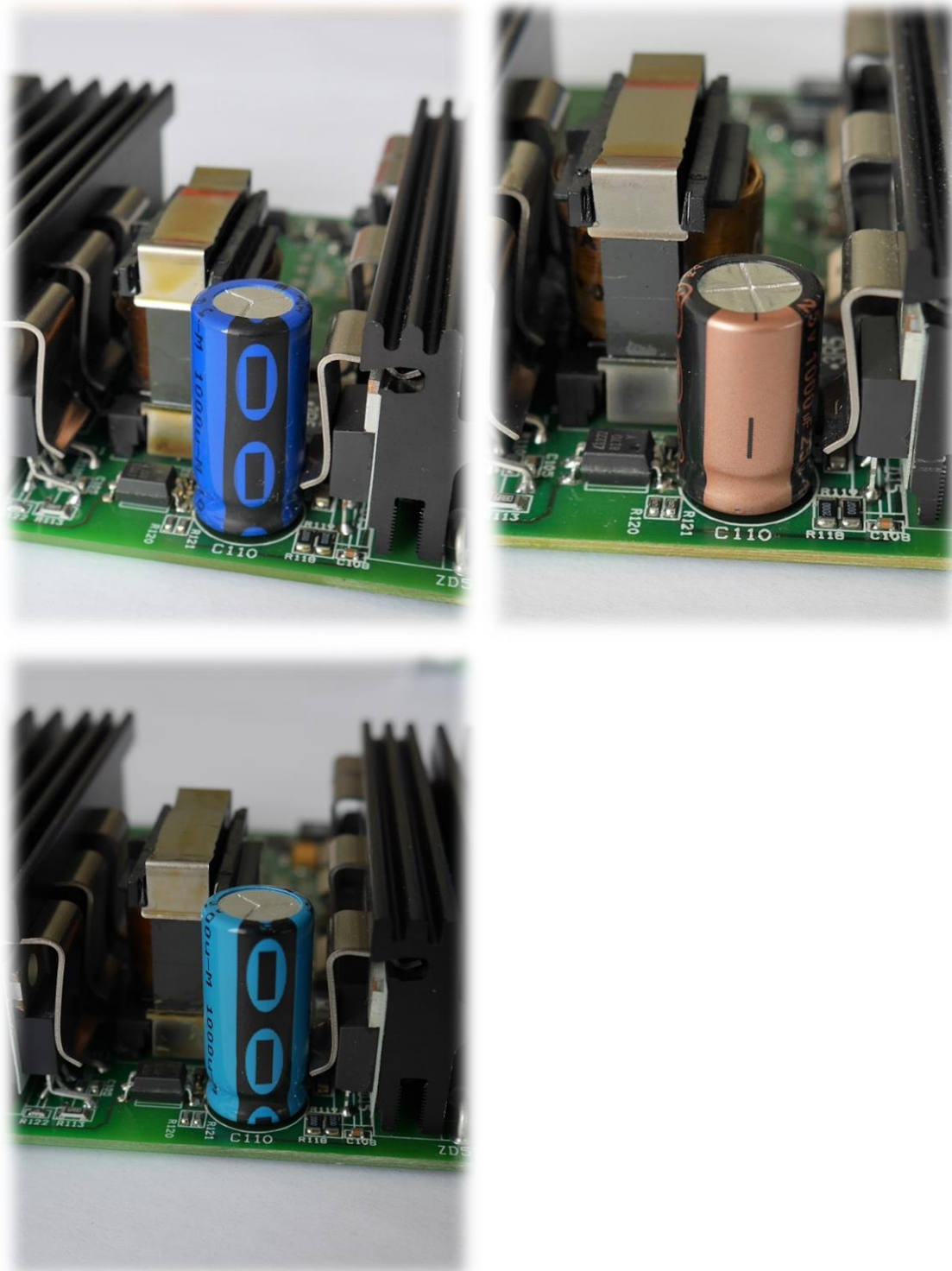
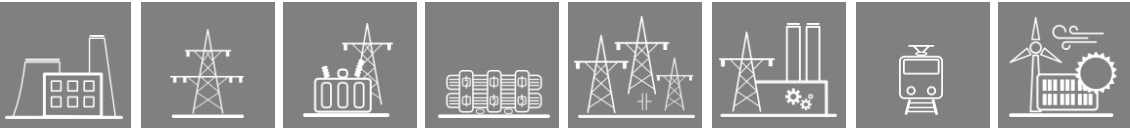


Figure 4-2 Healthy capacitors on visual inspection



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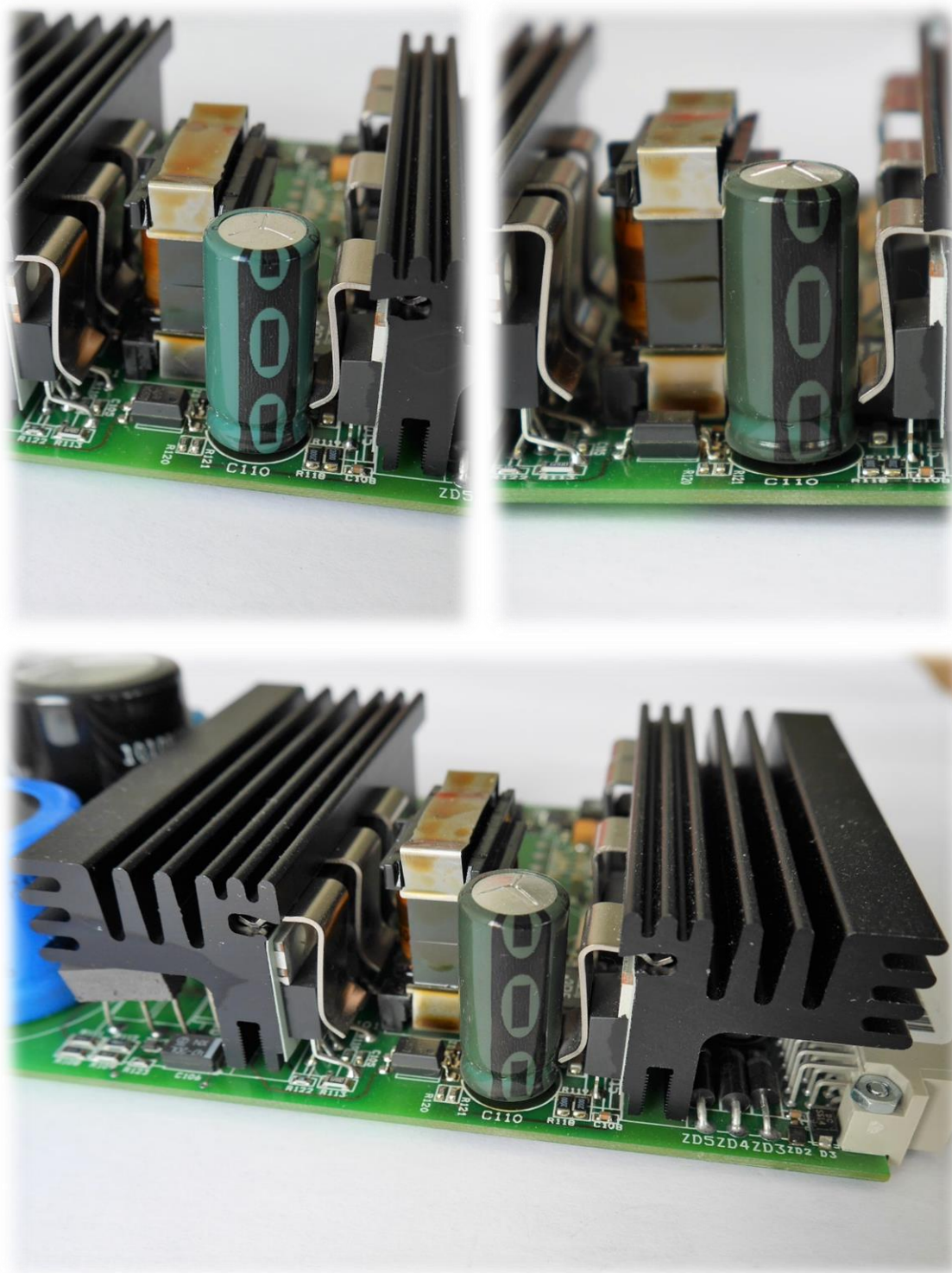


Figure 4-3 Faulty capacitances on visual inspection. The discoloration compared to the original blue color is clearly visible, bloating can be seen on 2 of them

5 Elements and Batteries

Az EuroProt+ protection family devices do not contain either a single-use battery or a rechargeable battery.